

Heat Pump Rate Policy

Columbia Water & Light Residential or Small General service electric customers with high efficiency heat pumps reduce energy and summer peak demand.

Electric customers with high efficiency heat pumps that are on the Residential or Small General Service rates are eligible for a reduced winter electric rate.

Customers need to call 573-874-7325 to determine eligibility for the rate and request to be placed on this special rate. Participation in other utility's incentive programs does not automatically put someone on the special heat pump rate.

The amount a customer is charged while on the heat pump rate is outlined in the city's Code of Ordinances. The heat pump rate is applied only during winter months, October through May

Customers must have a working heat pump (rated SEER 15) installed that does not exceed 100 kilowatts to qualify for the program.

The building must have a minimum of R-50 insulation in the ceiling and at least R-19 insulation in floors next to unheated areas like crawl spaces.

A final mechanical permit must be on file with the City of Columbia's office of Protective Inspection. Newly installed units must submit a copy of the final permit.

The City of Columbia has the right to inspect the equipment at any time.

Violations of any of the policies listed above will cause the customer to not be placed on this special rate or to be put back on the applicable regular Residential electric or Small General service rate.

This information taken from Columbia Ordinance - Chapter 27, Section 27-166